

Service Excellence

Dedicated After-sales Support

Anzac offers its customers a complete support service with an extensive inventory of spare parts and a comprehensive service system which can reach customers in any corner of the globe. Anzac can service any requirement from a replacement seal to a complete kiln servicing; Anzac has the resources and technologies to solve any problems which may arise.

Anzac has a complete and extensive inventory of spare parts to support all of its thermal processing equipment. Anzac spares are sent ready to assemble and can fit straight into any Anzac product reducing downtime and increasing operational efficiency. Customers using Anzac spares are also guaranteed the continued functioning and production levels achievable by new Anzac products.

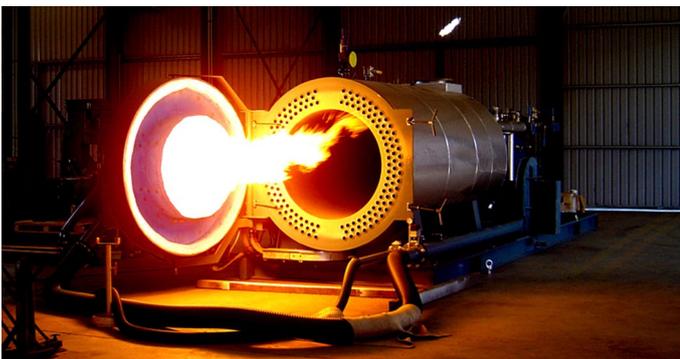
As well as a complete spare parts inventory, Anzac can commission, service and repair all Anzac products anywhere in the world. Anzac's commissioning service allows proper set up and installation of products and ensures they are set up to produce at their full ability. The service aspect of Anzac's service support program ensures the continued running of Anzac products and ensures that they stay up to the Anzac standard of production efficiency. The final aspect of Anzac's extensive service support program is the fast and complete repair of anything that may go wrong over the life of the product, as with all machinery eventually some parts will require repair or replacement and Anzac's service technicians have been trained to identify, repair and recommission any problem which the product may experience, within a fast cost effective time frame.



The major benefits of using the Anzac servicing and spare parts is the guaranteed reliability of the products used, the expertise of the service technicians, the reduced amount of downtime from poor production or breakdowns and the benefits of increased production and product efficiency over the life of the product. Anzac service technicians are highly trained and are experts on all Anzac products and the processes they perform, which gives them the ability to troubleshoot, identify problems and repair any faulty parts or systems which may be hampering the production or efficiency of the product.

The benefits of an Anzac service technician on site can be seen as soon as the product is up and running again as they can train staff using the product and ensure maximum operational efficiency into the future, as well as providing detailed reports regarding any problems and any recommendations to stop a reoccurrence and improve future production.

For more information on Anzac after sales service, please email: info@ansac.com.au or call us on +61 8 9724 9000.



www.ansac.com.au

Lot 2 Estuary Drive
Bunbury
WA 6230
Australia

Tel: + 61 8 9724 9000
Email: info@ansac.com.au

77 Oxford Street
London
W1D 2ES
United Kingdom

Tel: +44 (0) 207 117 2067
Email: info@ansac.co.uk

MKV Towers,
No.3, 4th Floor
Burkit Road, T. Nagar
Chennai - 600 017
India
Tel: +91 44 4260 4747
Email: info@ansac.com.au

Ivory Coast
 Australia
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